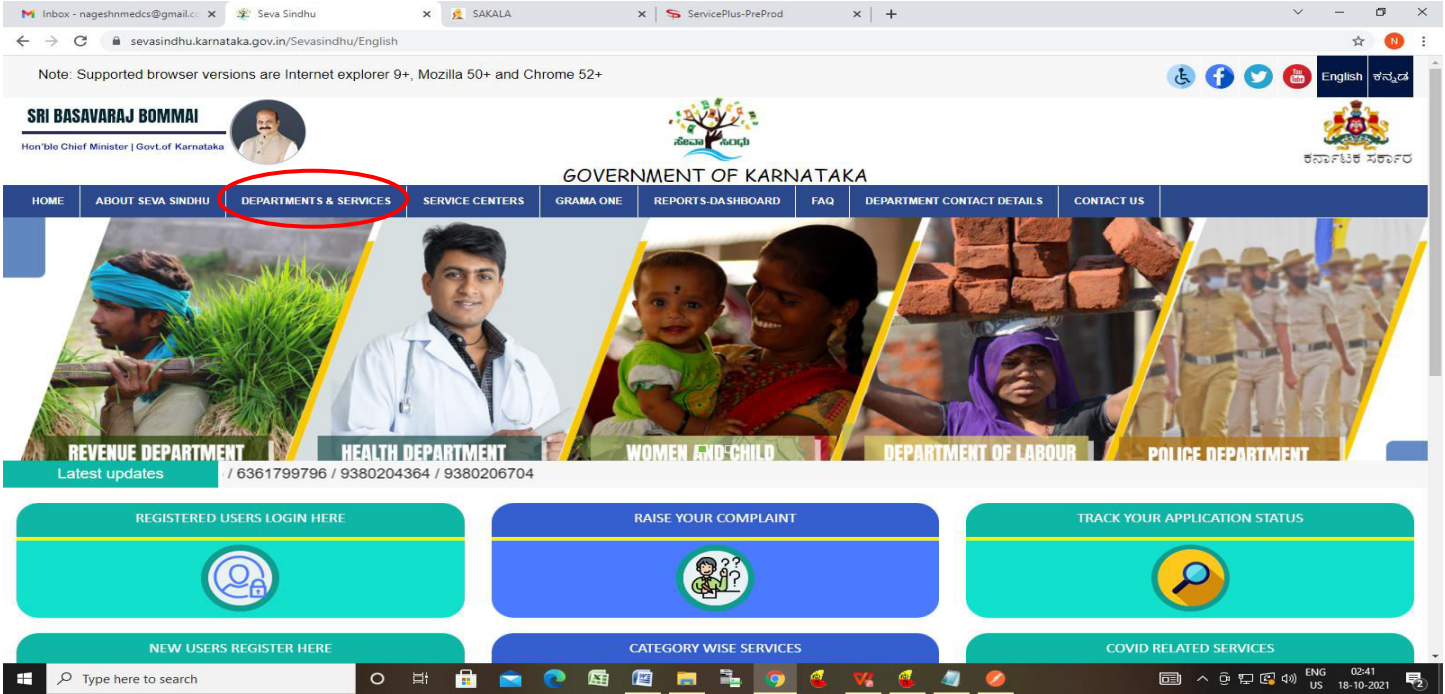
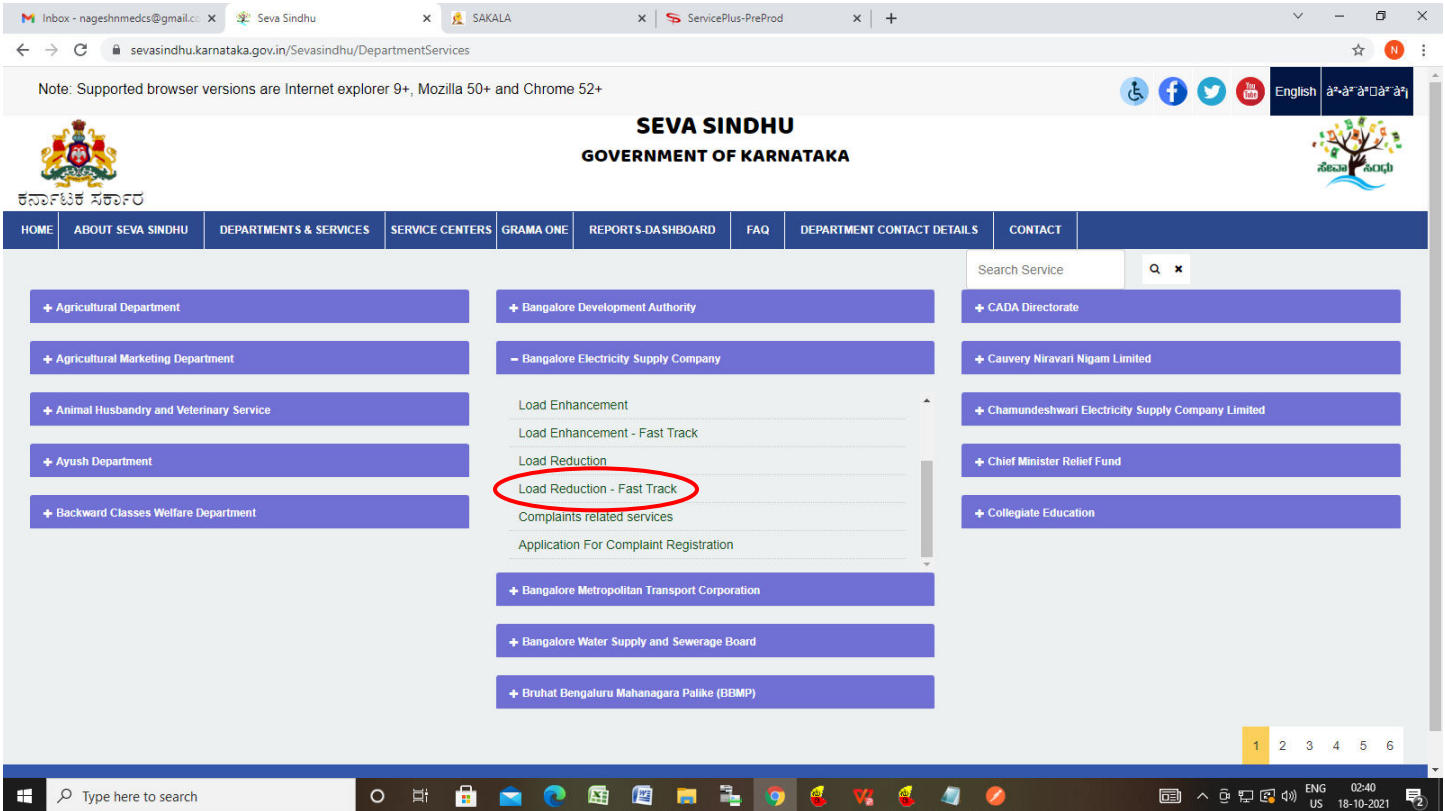


**Bangalore Electricity Supply Company Limited**  
**ಬೆಂಗಳೂರು ವಿದ್ಯುತ್ ಸರಬರಾಜು ಕಂಪನಿ ನಿಯಮಿತ**  
**Load Reduction - Fast Track - Non RAPDRP**  
**ಲೋಡ್ ಕಡಿತ-ಫಾಸ್ಟ್ ಟ್ರ್ಯಾಕ್- ಆರ್ ಎ ಪಿ ಡಿ ಆರ್ ಪಿ ಅಲ್**

**Step 1: Go to [sevasindhu.karnataka.gov.in](http://sevasindhu.karnataka.gov.in) website and click on Departments & Services**



**Step 2: Click on Bangalore Electricity Supply Company Limited select Load Reduction – Fast Track -Non RAPDRP, you can search for Load Reduction – Fast Track-Non RAPDRP in the search option.**



### Step 3 : Click on Apply online

The screenshot shows a web browser window with the URL [sevasindhu.karnataka.gov.in/Sevasindhu/DepartmentServices](https://sevasindhu.karnataka.gov.in/Sevasindhu/DepartmentServices). A modal window titled "Load Reduction - Fast Track" is displayed, containing the following information:

- Eligibility:** Refer the document
- Supporting Document:**
  1. Photocopy of PAN Card or Driving License or Passport or Aadhaar Card or Voted ID
  2. Copy of License by Local authority in case of LT3 and LT5 installations
- Application Fee :** Rs.368
- Service Charge (Free for Online Submission) :** Rs.20
- Delivery Time (Days) :** NA
- Procedure for applying:**
  1. Submit the application with attachment & Fee Payment
  2. The application shall be processed by BESCOM
  3. Applicant will receive information when the service is complete

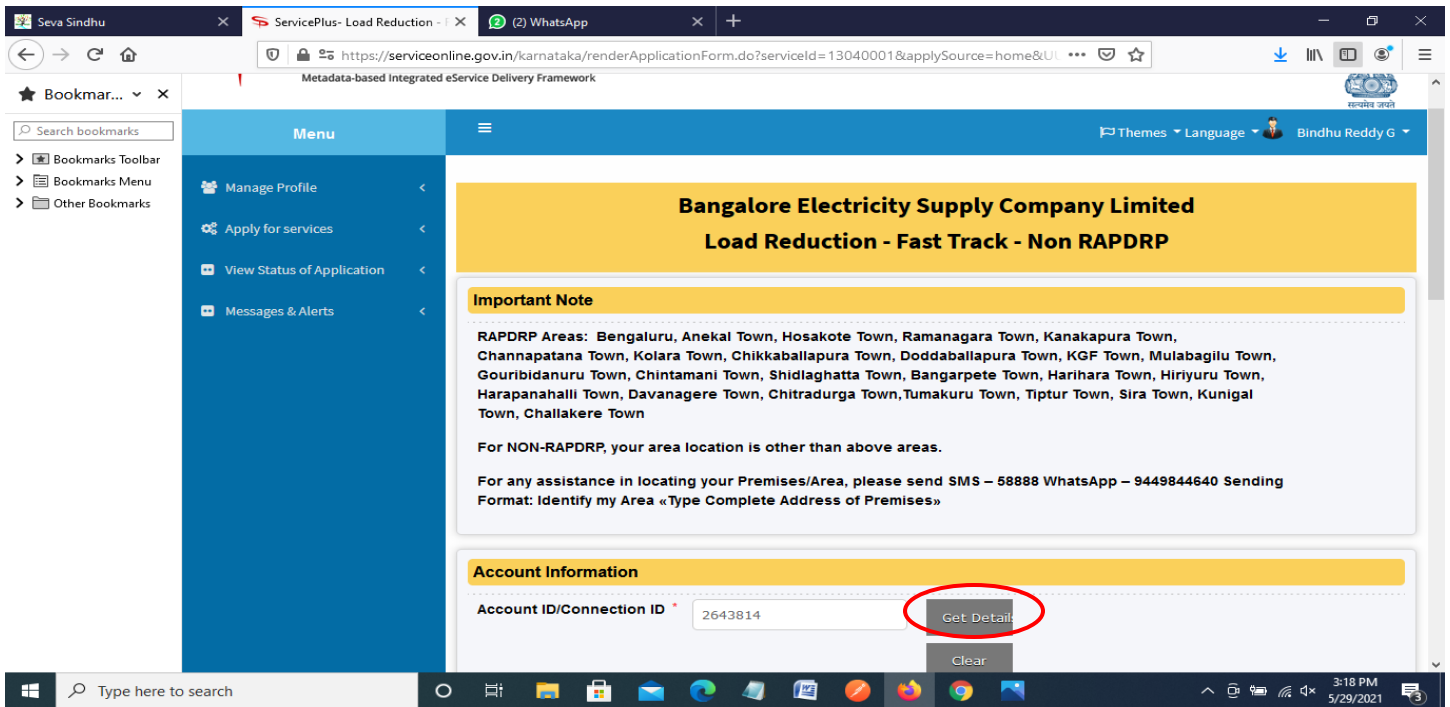
A green "Apply Online" button is circled in red at the bottom right of the modal window.

### Step 4: Enter the username, password/OTP, captcha and click on Log In button

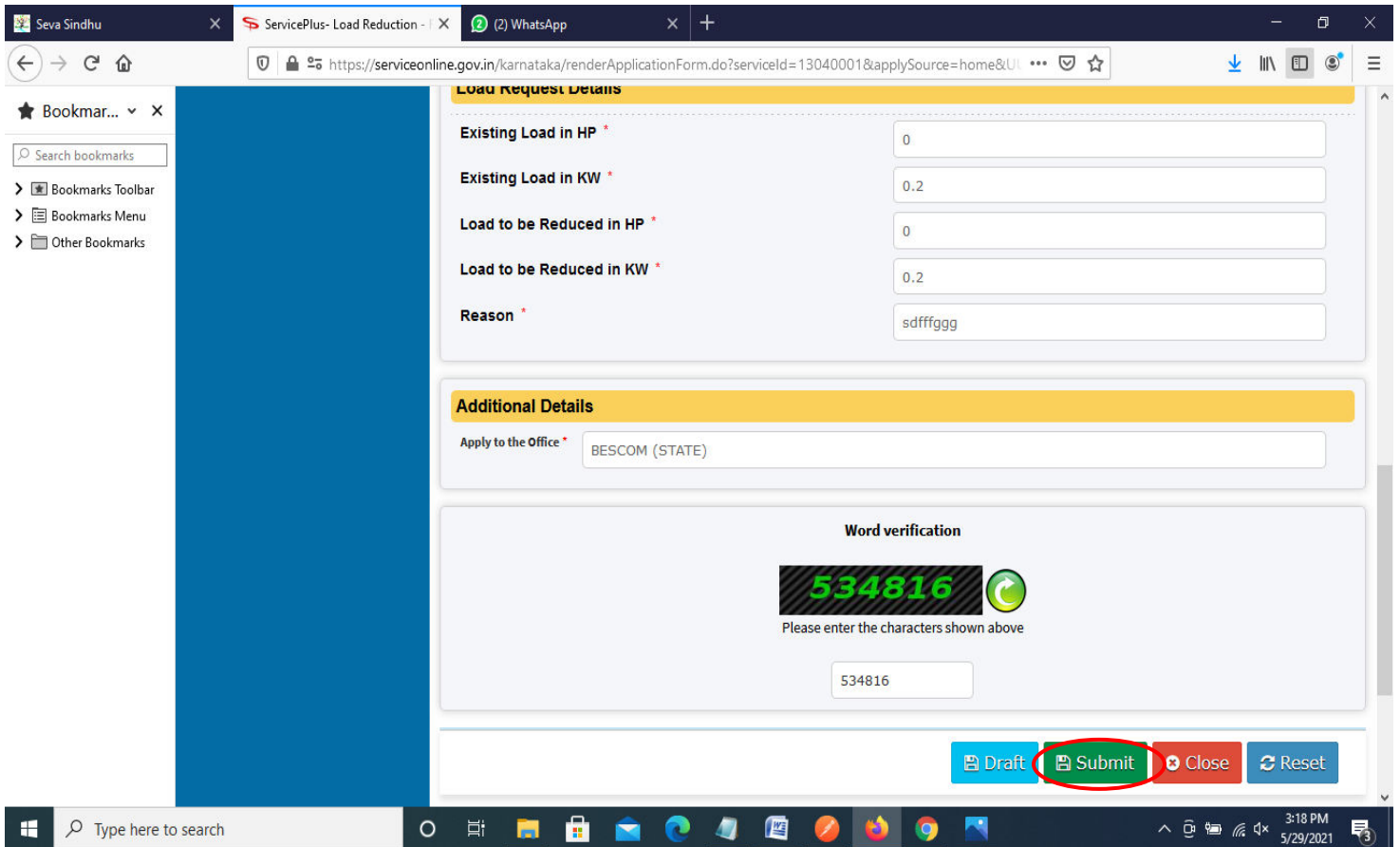
The screenshot shows the login page of the serviceonline.gov.in website. The URL is [serviceonline.gov.in/karnataka/directApply.do?serviceId=1285](https://serviceonline.gov.in/karnataka/directApply.do?serviceId=1285). The page contains the following fields and buttons:

- Username field: 8095336535
- Password field: masked with dots
- GET OTP button
- Captcha image: 458946
- OTP input field: 458946
- LOG IN button (circled in red)
- Forgot Password? link
- Don't have an account? Register HERE link

Step 5: Enter Account ID/Connection ID click on get details and data get autofilled.



Step 6: Verify the details. If details are correct, select the checkbox ("Yes")& Submit



**Step 7:** A fully filled form will be generated for user verification, If you have any corrections click on **Edit** option, Otherwise proceed to **Attach Annexures**.

The screenshot shows a web browser window with the URL <https://serviceonline.gov.in/karnataka/applyPageForm.do>. The page header includes the ServicePlus logo and the text "Metadata-based Integrated eService Delivery Framework". A navigation menu on the left lists options: Manage Profile, Apply for services, View Status of Application, and Messages & Alerts. The main content area displays a message: "Application not yet submitted. To proceed click on the appropriate button available at the bottom of this page". Below this, the form is divided into three sections: "Account Information" (Account ID/Connection ID: 2643814), "Consumer Details" (Customer Name: N.GANGAREDDY, RR No: VHL47, Connection Type: LT), and "Load Request Details" (Existing Load in HP: 0, Existing Load in KW: 0.2, Existing Load in KVA: 0, Load to be Reduced in HP: 0). The Windows taskbar at the bottom shows the time as 3:19 PM on 5/29/2021.

**Step 8 :** Click on **Attach annexures**

This screenshot shows the same application form as in Step 7, but with the "Additional Details" section expanded. It shows "Apply to the Office" as "BESCOM (STATE)" and "Draft Reference No" as "Draft\_EB805S/2021/00004". The date and time are "29/5/2021 03:19:39 IST". At the bottom of the form, there are four buttons: "Attach Annexure" (highlighted with a red circle), "Edit", "Cancel", and "Click here to initiate new application". The footer of the page includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, .gov.in, and DeitY, along with the PMINDIA logo. A disclaimer at the bottom states: "Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS". The Windows taskbar at the bottom shows the time as 3:20 PM on 5/29/2021.

**Step 9: Attach the annexures and click on save annexures**

ServicePlus  
Metadata-based Integrated eService Delivery Framework

Menu

- Manage Profile
- Apply for services
- View Status of Application
- Messages & Alerts

Themes Language Bindhu Reddy G

### ATTACH ENCLOSURE(S)

Enclosure(s):

Type of Enclosure *	Enclosure Document *	File/Reference *
Photo copy of PAN Card or Driving Licence or Passport or Aadhaar Card or Voter ID	Photo copy of PAN Card or Driv... Document Format	Browse... PF Nomination & Declaration F Scan Fetch from DigiLocker
Photo copy of the Necessary Licence by Local authority in case of LT3 and LT5 installations	Photo copy of the Necessary Lic... Document Format	Browse... PF Nomination & Declaration F Scan Fetch from DigiLocker

Save Annexure Cancel Back

Seva Sindhu ServicePlus- Load Reduction - | X (3) WhatsApp  
https://serviceonline.gov.in/karnataka/editViewAnnexure.do

Type here to search 3:20 PM 5/29/2021

**Step 10 :Saved annexures will be displayed and click on e sign and Make Payment to proceed.**

Annexure List

- 1) Photo copy of PAN Card or Driving Licence or Photo copy of PAN Card or Driving Licence or Passport or Aadhaar Card or Voter ID Aadhaar Card or Voter ID
- 2) Photo copy of the Necessary Licence by Local authority in case of LT3 and LT5 installations LT3 and LT5 installations

Additional Details

Apply to the Office BESCOM (STATE)

Draft Reference No : EB805S210000001

eSign and Make Payment Cancel

MINISTRY OF PANCHAYATI RAJ  
GOVERNMENT OF INDIA

Digital India  
Power To Empower

data.gov.in  
Open Government Data (OGD) Platform India

india.gov.in

Deity

PMINDIA

Site is technically designed, hosted and maintained by National Informatics Centre

Seva Sindhu ServicePlus- Load Reduction - | X (1) WhatsApp  
https://serviceonline.gov.in/karnataka/editSaveAnnexure.do

Type here to search 3:23 PM 5/29/2021

**Step 11 :** Click on I agree with above user consent and eSign terms and conditions and Select authentication type to continue and Click on **OTP**

The screenshot shows a web browser window with the URL `serviceonline.gov.in/karnataka/editSaveAnnexure.do`. A modal window titled "Consent Authentication Form" is displayed. The form contains a long paragraph of consent text, a list of six fields to be populated in a DSC, and a checkbox labeled "I agree with above user consent and eSign terms and conditions" which is checked. Below the checkbox, there is a section titled "Select authentication type to continue" with two buttons: "OTP" (highlighted with a red circle) and "Download Document".

**Step 12 :** Enter Aadhar Number and click on get OTP

The screenshot shows a web browser window with the URL `esignservice.cdac.in/esign2.1/OTP`. The page features logos for the Ministry of Electronics and Information Technology, Digital India, and CDAC. A message states: "You are currently using C-DAC eSign Service and have been redirected from". Below this is the "Hastakshar" logo and the "Aadhar Based e-Authentication" form. The form has two input fields: "Enter Your Virtual ID / Aadhar Number" and "Enter Your Aadhar OTP". There is a "Get Virtual ID" link next to the first field and a "View Document Information" link below the second field. At the bottom of the form, there are two buttons: "Get OTP" (highlighted with a red circle) and "Cancel". A link "Not Received OTP? Resend OTP" is also present.

**Step 13 : Enter OTP and click on Submit**

The screenshot shows a web browser window with the URL `esignservice.cdac.in/esign2.1/OTP`. The page header includes the logos of the Ministry of Electronics and Information Technology, Government of India, Digital India (Power To Empower), and C-DAC (Centre for Development of Advanced Computing). A message states: "You are currently using C-DAC eSign Service and have been redirected from". Below this is the Hastiakshar (हस्ताक्षर) C-DAC's eSign Service logo. The main content is the "Aadhaar Based e-Authentication" form, which contains:

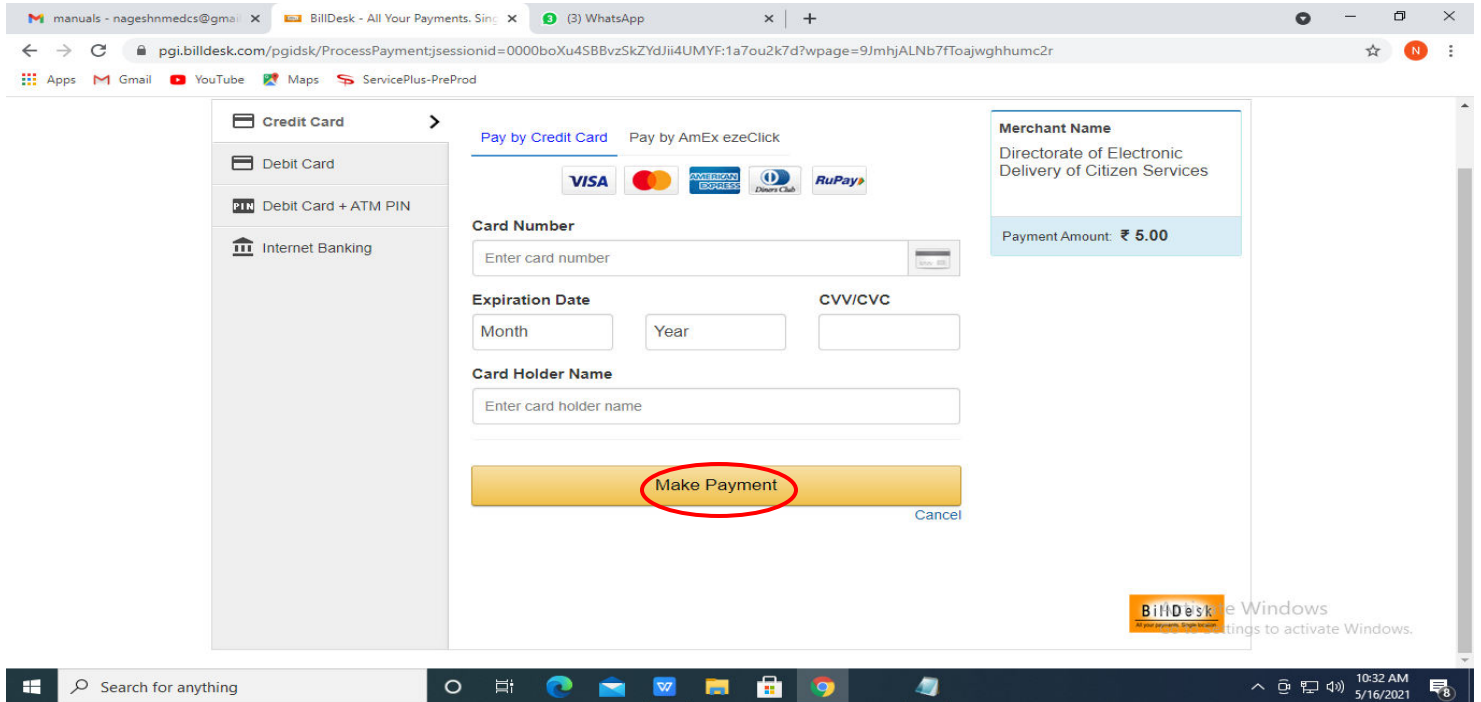
- An input field for the Aadhaar number containing "989430767953" with a "Get Virtual ID" link to its right.
- A password input field with masked characters "\*\*\*\*\*".
- A checked checkbox with the text "I have read and provide my consent" and a "View Document Information" link.
- At the bottom, a green "Submit" button is circled in red, and a "Cancel" button is to its right. A link "Not Received OTP? Resend OTP" is also present.

The Windows taskbar at the bottom shows the time as 1:05 PM on 5/28/2021.

**Step 14 : Select the Mode of Payment and click on Make Payment to proceed**

The screenshot shows the ServicePlus portal interface. The browser address bar displays `https://serviceonline.gov.in/karnataka/paymentInfo.do?paymentOption=ERR&applId=14315064&coverageLocationId=...`. The page features the ServicePlus logo and the tagline "Metadata-based Integrated eService Delivery Framework". A left-hand menu includes options like "Manage Profile", "Apply for services", "View Status of Application", and "Messages & Alerts". The main content area shows "Payment Details / Application Request To Obtain A NOC To Repair". Below this, the "Mode Of Payment" section contains two radio buttons: "Bill Desk Payment" and "Paytm", with "Paytm" being the selected option. The footer of the page includes logos for the Ministry of Panchayati Raj, Government of India, Digital India, data.gov.in, india.gov.in, DeitY, and PMINDIA. The Windows taskbar at the bottom shows the time as 1:53 PM on 5/28/2021.

**Step 15 :** Select preferred payment method (Credit Card/Debit Card/Internet Banking), enter the required details and click on make payment



**Step 16 :** After payment is successful, acknowledgement will be generated. Acknowledgment consists of applicant details, application details and the payment details for applicant's reference.

